

# 2646093 - Virus scan not working as expected.

<b>Version</b>	1	<b>Type</b>	SAP Knowledge Base Article
<b>Language</b>	English	<b>Master Language</b>	English
<b>Release Status</b>	Released to Customer	<b>Category</b>	Problem
<b>Component</b>	BC-SEC-VIR (Anti Virus Protection)	<b>Released On</b>	22.05.2018

Please find the original document at <https://launchpad.support.sap.com/#/notes/2646093>

## Symptom

In transaction code VSCAN, it shows "Dummy adapter without real AV protection" under the "Engine Data" .

The screenshot shows the SAP VSCAN transaction interface. At the top, there's a toolbar with various icons. Below it, the title bar reads "Display View 'Virus Scan Provider Definition': Details". The main area is divided into several sections:

- Provider Type:** SERVER (Virus Scan Server)
- Provider Name:** VSCAN\_SAPSMX
- Status:** (Green square icon)
- Buttons:** Start, Stop
- Virus Scan Provider Definition:**
  - Scanner Group:** TOC/AD/5.1
  - Status:** Active (Application Server)
  - Server:** (Empty field)
  - Trace Level:** Errors Only
  - Reinit. Interv.:** 0 Hours
  - Adapter Path:** (Empty field)
  - Configuration:** (Empty field)
  - Instance Name:** (Empty field)
  - Max. Instances:** 41
  - Code Page:** 1100
  - Last Initialization:** 18.05.2018 07:45:22
  - Buttons:** Load, Local
- Engine Data:**

Version	1.2
Version Text	Dummy adapter without real AV protection
Date	Tue Dec 9 00:00:00 2014
Known Viruses	1
- Virus Scan Server:**

Version	2.00
Version Text	Final Release of SAP Virus Scan Server, Copyright (c) SAP AG 1992-2018
Start Time	Fri May 18 07:45:21 2018
Production Data	Release 749, Level 0, Patch 401 for AMD/Intel x86_64 with Linux on Dec 2 2017 (mt_opt_unicode,SAP_CHAR/size_t/void*=16/64/64)
- Adapter Data:** (Empty section)

## Environment

- SAP NetWeaver (all versions)
- SAP Solution Manager 7.2

## Reproducing the Issue

1. Run VSCAN with a profile active
2. Scroll down to "Engine Data"

## Cause

No Anti-Virus software installed.

## Resolution

Install a supported 3rd Party Anti-Virus Software. A list of supported vendors is given under note [1494278](#)

## See Also

KBA [2621764](#) - How to upload work modes in IT Calendar using csv files

## Keywords

"Dummy adapter without real AV protection", VSCAN, Engine Data

## Products

SAP NetWeaver 2004

SAP NetWeaver 7.0

SAP NetWeaver 7.1

SAP NetWeaver 7.2

SAP NetWeaver 7.3

SAP NetWeaver 7.4

SAP NetWeaver 7.5

SAP Solution Manager 7.2

SAP enhancement package 1 for SAP NetWeaver 7.0

SAP enhancement package 1 for SAP NetWeaver 7.3

SAP enhancement package 2 for SAP NetWeaver 7.0

SAP enhancement package 3 for SAP NetWeaver 7.0

## This document refers to

SAP Note/KBA	Title
2621764	How to upload work modes in IT Calendar using csv files
1494278	NW-VSI: Summary of Virus Scan Adapter's for SAP integration